

## NUPIC Vendor Meeting

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- WE POWER LIFE™

#### **NUPIC Vendor Meeting**

Entergy welcomes you to New Orleans



#### - Home of Entergy Corporation



→ WE POWER LIFE<sup>™</sup>

#### Entergy

#### **Entergy Has Two Principal Lines of Business**



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#### **Entergy Nuclear**



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#### **Vendor Performance**

- Almost 250 safety related suppliers on Entergy's Qualified Supplier List
- Quality parts and services critical to safe, reliable, predictable and cost-effective operation
- Vendor Performance critical to the future of nuclear generation





#### **Vendor Challenges**

- Recognition that nuclear is a specialized industry
- Management must drive high expectations
- Robust corrective action process
- Focus on human performance
- Detection of fraudulent materials
- Safety Culture



#### Conclusions

- Vendors must examine and update quality programs
- Continually look for improvement opportunities
- Work to ensure quality is high
- Partner with utilities to understand and meet expectations



### In Closing .....

# Remember your legacy but do not be afraid to innovate

"In today's world, whatever can be done will be done. The only question is, will it be done BY you or TO you?" -- Thomas Friedman



- Continually strive for excellence
- Have a successful meeting
- Enjoy New Orleans





